General Terms

- 1. Participants must provide accurate and complete personal information during registration.
- 2. IRunner reserves the right to modify retreat itineraries or schedules due to unforeseen circumstances, including weather, political events, or public health emergencies.
- 3. All participants are responsible for their safety and well-being during the retreat, which includes following guidance from retreat leaders, disclosing relevant medical conditions, and ensuring they have appropriate travel and health insurance.
- 4. Participants are expected to respect fellow attendees, adhere to retreat guidelines, and act responsibly during all activities to ensure the safety and harmony of the group.
- 5. In the event of an emergency, IRunner will provide immediate assistance and guide participants to the nearest medical facility as needed. Emergency contact details will be provided upon arrival.

Terms and conditions

- 1. **Acceptance of Terms**: By registering for an IRunner retreat, you agree to comply with these terms and conditions.
- 2. **Registration**: Participants must provide accurate and complete personal information during registration.
- 3. **Liability**: IRunner is not liable for any injuries or damages incurred during the retreat. Participants are required to sign a liability waiver before the retreat and are strongly encouraged to purchase personal travel or health insurance.
- 4. Modifications: IRunner reserves the right to modify retreat itineraries or schedules due to unforeseen circumstances, including natural disasters, political instability, or public health emergencies. In such cases, IRunner will make reasonable efforts to notify participants promptly.
- 5. **Governing Law**: These terms and conditions are governed by the laws of Thailand. Any disputes arising under these terms shall be resolved in Thai courts.
- 6. **Severability**: If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full effect.
- 7. **Force Majeure**: IRunner is not responsible for cancellations or modifications caused by events beyond its reasonable control, such as natural disasters or government restrictions.
- 8. Contact Information: For inquiries, contact us at info@irunnerphuket.com.

By registering, you acknowledge that you have read, understood, and agreed to these terms and conditions.

Cancellation Policy

- Cancellation at Least 1 Month Before the Event: Participants who cancel their registration at least one month prior to the event will receive a 70% refund of their payment. IRunner will retain a 30% cancellation fee.
- Cancellation Between 1 Month and 1 Week Before the Event: Participants who cancel their registration within this time frame will receive a 50% refund of their payment. IRunner will retain a 50% cancellation fee.
- 3. Cancellation Less Than 1 Week Before the Event: Participants who cancel their registration within the final week before the event will receive a 15% refund of their payment. IRunner will retain an 85% cancellation fee.
- 4. **Registration Transfers**: Participants may transfer their registration to another individual up to one week before the event. This transfer is subject to IRunner approval.
- 5. **Cancellation by IRunner**: If IRunner cancels the retreat due to unforeseen circumstances, participants will receive a **full refund** of their payment or the option to reschedule for a future retreat.
- 6. All refunds or transfers will be processed within 5 business days.